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# Refund and Cancellation Policy

**Please consider this policy prior to purchasing your facility reservation.**

## **RESERVATION MODIFICATIONS (INCLUDING DATE CHANGE)**

Requests for any modification to an existing reservation must be made at least two weeks prior to the original reservation date. If the request is for a date change, the new date must be within twelve months of the existing date. A date change must be used for the same type of facility in the same Des Moines County Park. A reservation holder has only ONE opportunity to reschedule their original reservation. All reservation modifications must be made by calling the Conservation Office at (319) 753-8260.

## **CANCELLATION POLICY**

SHOULD YOU CHOOSE TO CANCEL A RESERVATION, YOU WILL FORFEIT 100% OF ALL RESERVATION FEES PAID. Please call the Des Moines County Conservation Board Office at (319) 753-8260 to cancel your reservation.

## **REFUND POLICY**

All reservations with Des Moines County Conservation Board facilities are FINAL and NON-REFUNDABLE. If the Des Moines County Conservation Board is unable to provide your facility (or like facility) in operable condition for the date of your event, however, a full refund will be issued.